

# DESMOND ANTWI

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## PROFILE

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I am a highly motivated and innovative web development intern with a passion for creating dynamic and user-friendly websites. Proficient in HTML, CSS, and JavaScript, with a keen eye for design and an eagerness to learn and contribute to real-world projects. Proven ability to collaborate effectively in a team, problem-solve, and meet tight deadlines. Seeking an opportunity to leverage and expand my skills in a supportive and challenging environment.

## EDUCATION

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**BSc. Computer Science** **Expected Sept 2024**  
Kwame Nkrumah University of Science and Technology (KNUST) - Kumasi, Ghana

**W.A.S.S.C.E (General Science)** **Sept 2017 – Sept 2020**  
St Peter's Boys Senior High School - Nkwatia-Kwahu, Ghana

## WORK EXPERIENCE

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**Intern, Citizens Bank Ghana, Nsawam** **Oct 2023 – Dec 2023**

- Assisted in the maintenance and support of mission-critical transactional software utilized by the bank, ensuring its reliability and uninterrupted functionalities.
- Involved in the formulation of policies for the company in relation to the variety of software being used within the period.
- Kept a day-day service report and updates of all systems.

**Customer Care Representative, All Is Well Ventures, Amasaman** **Sept 2021 - Dec 2021**

- Provided exceptional customer service by addressing inquiries, resolving issues, and managing complaints in a courteous and efficient manner.
- Maintained accurate customer records and ensured support for company products and services while monitoring customer satisfaction.

## ACHIEVEMENTS/AWARDS

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Best Innovative Student	26 <sup>th</sup> August, 2023	SACSU-KNUST
2 <sup>nd</sup> Runner Up, Inter-House Sport's Competition	20 <sup>th</sup> May, 2020	St. Peter's SHS

## PROJECTS/RESEARCH EXPERIENCE

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### Developed an E-commerce website.

Developed an online showroom called Amamre Footwear for my third-year mini project. Featuring a user-friendly interface, curated product collection, seamless purchasing options, and community engagement for exclusive sneaker releases.

<https://ammamr3.vercel.app/>

### Developed a music platform.

Developed a music web app called GYIDI MUSIC. A music player website exclusively for hosting our church's songs. With a focus on accommodating varying device capacities, the platform ensures accessibility for all members.

<https://gyidi-music.vercel.app/>

## PROFESSIONAL TRAINING/ CERTIFICATION

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Theoretical And Practical Java	13 <sup>th</sup> August, 2022	Sololearn
Create and Design Digital Products using Canva	20 <sup>th</sup> June, 2023	Coursera

## LEADERSHIP EXPERIENCE

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### General Secretary (October 2022 - Present)

#### SACSU - KNUST

- Initiated and implemented a comprehensive church attendance system for SACSU-KNUST, ensuring efficient tracking and detailed records of member attendance and groups. Developed semester summary reports and monthly logs to enhance tracking granularity, implemented permissions management for excused absences, and automated data collection to minimize errors.
- Developed an online form for SACSU-KNUST to collect detailed member information, facilitating efficient organization and communication.
- Implemented a bulk SMS system for seamless dissemination of information among members, enhancing communication efficiency.

### House Prefect (July 2019 – Nov 2020)

#### St. Peter's SHS

Led and managed student activities, coordinated events, and maintained discipline and order within the house.

## VOLUNTARY/EXTRA-CURRICULAR ACTIVITY

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- **Graphic Designer | SACSU-KNUST | Nov 2021 - Present**  
Designing promotional materials, event posters, and digital content to enhance the union's visual identity and engagement with members.
- **Outreach Leader for "Mapping Your Route to KNUST" | Jun 2024**  
Organized seminars in various high schools to enlighten students on their career paths, and solely designed PowerPoint presentations for the seminars.

## SKILLS AND ABILITIES

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- Proficient in the use of computer software's like MS Suites
- Programming Languages: Beginner in Java, C++, HTML, CSS, and JavaScript
- Version Control: Skilled in Git
- Web Development: Web design, user interface development, cross-browser compatibility, responsive design
- Graphic Design: Experience with Canva
- Technical Proficiency: Detail-oriented coding, innovative problem-solving
- Soft Skills: Effective communicator, collaborative team player, committed to continuous improvement

## REFEREES

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Dr. Dominic Asamoah  
Project Supervisor, KNUST  
Senior Lecturer, Department of Computer

James Anin Odame  
President, SACSU-KNUST  
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